

***Keep Your Focus on Managing Your Business While Syntax
Manages Your Computer Systems***

Information Systems Technology plays a vital role in your organization. But managing this complexity can be a distraction from your key business objectives.

Let Syntax provide you with a comprehensive solution, including managing and hosting your servers, network management, disaster recovery, and a full range of application, technical, implementation and support services.

***Efficient operations and peace of mind – for a predictable
monthly cost.***

Syntax's Hosting and Managed services insulate your business from the many challenges associated with building and supporting your Information Systems infrastructure.

- Staffing challenges associated with scarce, skilled IT resources are reduced, minimizing the need to hire, train and retrain
- The costs of acquiring state of the art security, communications equipment, uninterruptible power, climate control, physical site security are significantly reduced.

Your technology will be hosted in a safe, secure environment, protected from local disasters and staffed by highly skilled support technicians.

- Rock solid communications infrastructure
- Uninterrupted power
- Secure environment
- Multi-city, interconnected support staff

***Safe and Secure Environment · State of the Art Equipment ·
Highly Skilled Staff***

ERP FINANCE SUPPLY CHAIN BUSINESS INTELLIGENCE IMPLEMENTATION SERVICES TRAINING INFRASTRUCTURE

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Selecting from a menu of options, Syntax customers can control their costs and not have to worry about maintaining sophisticated technology or finding and managing scarce, highly skilled, IT personnel.

Our people set us apart and put you ahead. Syntax's Technology experts provide expertise and support for:

- Networking
- Security
- Citrix
- VmWare
- JDE Configurable Network Computing (CNC)
- JD Edwards Application Management
- SAP Business One
- Syntax Distribution Management (SDM)
- Servers
 - IBM System i
 - Intel
 - Unix
- Databases
 - DB2/400
 - DB2
 - Oracle
 - Microsoft SQL
- High Availability and Disaster Recovery

The sharpest technological edge in the business

Standard Services include:

- Systems operations monitoring
- Backups including off site data storage
- Network monitoring
- Performance tuning
- Error diagnosis and correction
- Communications support
- Security Management
- JDE CNC support and management services
- Software Change Management

Additional Services:

- Operating system upgrade
- Equipment upgrades
- Database Upgrades
- Service Pack Upgrades
- Security changes
- Upgrade of system software, middleware and utilities
- Disaster recovery procedures
- Disaster recovery test
- Disaster recovery execution

The Syntax.net commitment

Syntax.net offers you an unsurpassed depth of expertise, covering every essential facet of the technology management process. The result is a complete end-to-end hardware and infrastructure solution that not only works, but works better for every segment of your business.

