

Syntax is pleased to introduce the Oracle User Productivity Kit (UPK) Workshop to help enable Oracle users.

Oracle's User Productivity Kit (UPK) is a collaborative content development platform that allows enterprises to drive user productivity and mitigate risk throughout all phases of the software ownership lifecycle.

The User Productivity Kit delivers the following for all Oracle applications:

- System process documentation for fit-gap analysis - providing time and cost savings that jump-start your implementation or upgrade.
- User Acceptance test scripts to help test Oracle applications prior to go-live.
- State-of-the-art instructional design tools to rapidly build and tailor documentation, instructor-led training materials, web-based training to fit organizational needs.
- Live-application performance support with transactional and procedural information to maximize user efficiency.

### **Are you using Oracle UPK? Why not?**

The Oracle User Productivity Workshop has been developed to provide an introduction to UPK combining hands on participative training on the structure and general use of Oracle UPK developer and publisher.

### **Topics include:**

1. Introduction
2. Build an Outline
3. Record Topics
4. Preview Topics
5. Use the Topic Editor
6. Topic Editor Bubbles
7. Change Views & Layouts
8. Work With Related Documents
9. Use Alternative Actions and Paths
10. Create Decision Frames
11. Reuse Documents: Past and Past Special
12. Publish Content